

## **Terms & Conditions**

The following terms and conditions are the basis upon which driving lessons and courses are offered to you at Barkers Learners:

### **Driving Licence**

- You must hold a current and valid, provisional or full driving licence (both photo-card and paper counterpart), which must be produced at the first lesson

### **Driving Lessons**

- No lessons at Barkers Learners will be overlapped with another student, therefore students can be assured that their in-car tuition will be on an individual one-to-one basis.

### **Driving Tests**

- Driving tests can be booked by you or your instructor
- The instructor reserves the right to withhold the use of his car for a test if in his opinion, your driving is potentially dangerous, or you are not at test standard
- If you need to postpone or cancel a test, then you are required by the DSA (Driving Standards Agency) to give at least three working days notice
- The instructor cannot be held responsible for any postponement or cancellation of tests by the DSA
- If the tuition vehicle is damaged by the student during their driving test, then a charge of £50 will be incurred

### **Cancellation of a Driving Lesson (including 10 hour Block Bookings)**

- If you need to cancel or postpone your lesson, then at least 24 hrs notice is required (regardless of the circumstances), via a phone call, text or voicemail to **(07956) 263978**.
- If 24 hrs notice of cancellation has not been given, then the standard £10 charge will be incurred, or ½ hour will be deducted from a block booking (to cover loss of earnings and/or petrol), which you will need to pay at the start of your next driving lesson
- Please ensure that you are punctual for your lessons. Your instructor will normally wait for a maximum of 15 minutes before the lesson will be abandoned, and the standard £10 charge will be incurred.
- If the instructor is delayed or has to cancel a lesson due to unforeseen circumstances (e.g. sickness, mechanical failure, heavy traffic, etc), then any lesson time lost as a result of this will be made up by the instructor, either at the end of that lesson (where possible), or at a later date

### **Intense Course Booking Conditions**

Intense courses require the instructor to reserve a considerable amount of time in their diary, therefore the following terms and conditions apply:

- A non-refundable deposit is required on booking, amounting to 50% of the course fee.
- Once the dates and lesson times have been agreed, these will be sent to the student along with a receipt for the deposit paid.
- An intense course can only be postponed by the student, if there is at least 4 weeks notice given.
- The final payment for the intense course will be required by the instructor on arrival at the first lesson (or before).
- As intense courses require a high volume of the instructor's time over a short period, any lessons missed by the student once the intense course has started, will be non-refundable.